Whisper®

Making every word count.




In 1999, we invented the radio-guide.
More than 25 years later, we’re still setting the standard.


Whisper X


W
Wherever people meet, learn and explore, we make every connection matter.

The company

Whisper invented the radio-guide system for tourism in 1999, making every word easier to hear — in museums, outdoors and wherever people come together to experience, learn and discover.

More than 25 years of engineering and research have taken that idea far beyond tourism. Today, Whisper technology simplifies communication in business, events, education and sport — wherever distance, noise or crowded environments can get in the way.

At the heart of it all is Whisper LAB, our in-house R&D division, where engineers develop increasingly effective, efficient and customisable listening and communication technologies.

Headquartered in Malta, with logistics operations across major cities worldwide, we make sure our technology is wherever your people need it.

Our mission: simplify communication, making every voice clear and every message heard.



Built for millions...

4.5M+
visitors guided with Whisper

300K
clients in our global network

800K
people using our radio-guides

315K
radio-guide kits manufactured and delivered

350K+
cruise passengers guided with Whisper



...ready for anywhere

With operations in 17 countries, Whisper delivers, supports and services equipment where you need it — with local operations designed to keep every journey running smoothly.

- Canada
- Cuba
- Czech Republic
- France
- Greece
- Hungary
- Iceland
- Israel
- Italy
- Jordan
- Malta
- Mexico
- Morocco
- Portugal
- Spain
- United Kingdom
- USA

One technology.
Many worlds.

From tourism and culture to business, education, events and sport, Whisper makes communication clear, simple and inclusive wherever knowledge is shared.

Today, more than 300,000 clients worldwide trust Whisper to make communication work, wherever it matters.



Company

Who trusts us

MUSEI VATICANI
Basilica Papale di Santa Maria Maggiore
The British Museum
ΜΟΥΣΕΙΟ ΑΚΡΟΠΟΛΗΣ
mrt Musei Reali Torino
JTG JUMBO TOURS GROUP
MYSTIC CRUISES
YVES SAINT LAURENT
BVLGARI
PAGANI
P&G
DeLonghi
LONGINES GLOBAL CHAMPIONS TOUR
AVALON WATERWAYS
MARTINI
Royal Caribbean International
Costa



Official Partner of the Vatican Museums

Since 2021, Whisper has been the exclusive official partner of the Vatican Museums, providing thousands of visitors every day with clear, uninterrupted communication throughout their experience.

Trusted where excellence matters.

One Technology.
Multiple Applications.

Tourism

- Walking tours
- Land or bus tours
- Safari tours
- River cruises
- Ocean cruises
- Adventure cruises



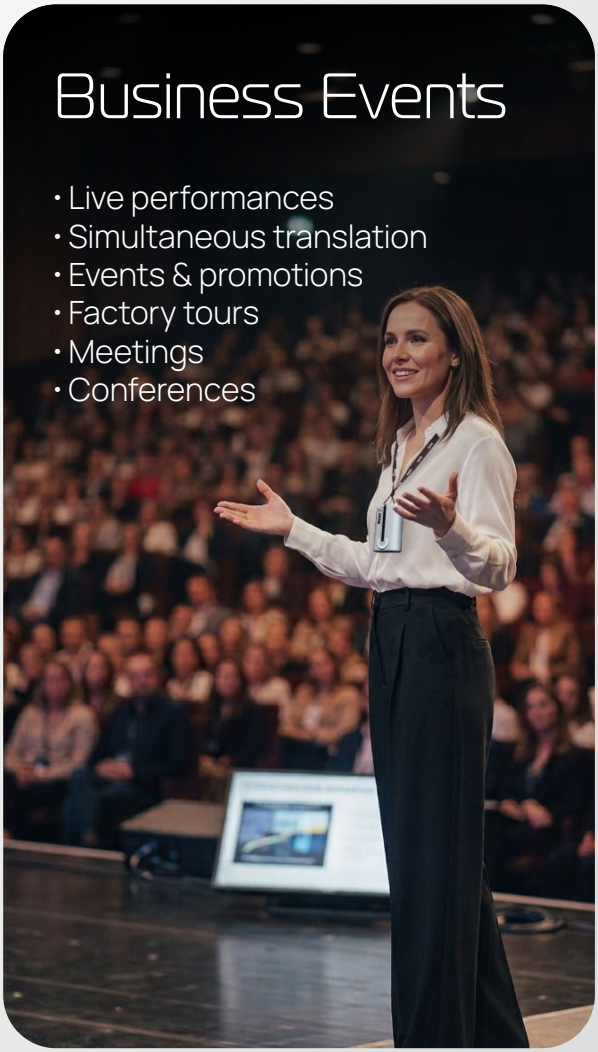
Museums

- On site radioguide service
- On site audio guide service
- Museum apps
- Tailor made projects



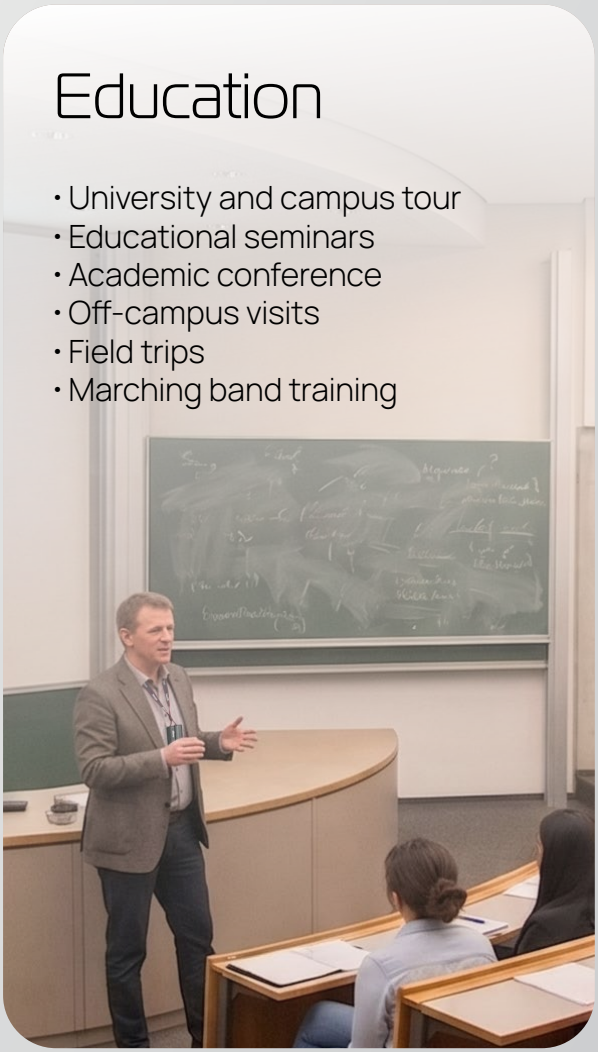
Business Events

- Live performances
- Simultaneous translation
- Events & promotions
- Factory tours
- Meetings
- Conferences



Education

- University and campus tour
- Educational seminars
- Academic conference
- Off-campus visits
- Field trips
- Marching band training




Whisper
Whisper

Our Products

Technology designed to make
communication effortless.



Infinity

One system, no limits.



One connected family powered by INFINITY.

At the heart of every Whisper device is INFINITY — our patented communication protocol, engineered to connect the entire range through seamless, intelligent communication.

Crystal-clear audio
Interference-free listening with intelligent noise filtering and automatic channel selection.

Always on the right frequency
Worldwide frequency compatibility, with the best channel automatically selected for you.

Instant connection
Near Field Pairing and NFC technology connect devices instantly, with no setup required.

AI-powered translation
Built-in simultaneous translation, bringing multilingual communication into the same connected ecosystem.

Smart, compact design
Ultra-compact devices, intuitive interfaces and LED status rings make every interaction simple.

Connected management
Dedicated apps enable smart, remote management across the Whisper ecosystem.

Products

Transmitter

Whisper **Transmitter**

A compact transmitter designed to connect the guide to every listener, with one device supporting both Whisper X and Whisper Y. Flexible and easy to use, it works with either an external microphone or its built-in microphone, giving guides the freedom to choose how they speak.





Whisper T

An intelligent transmitter designed for multilingual communication, combining live voice transmission with AI-powered interpretation. Compatible with both Whisper X and Y, it enables guides and visitors to communicate clearly across languages, making one voice accessible to everyone.

Whisper X

A discreet, ultra-slim receiver designed to be worn directly on the ear, without earbuds. Lightweight and ergonomic, it gives visitors comfortable, hands-free listening throughout the experience.





Whisper Y

A compact receiver designed to be worn comfortably around the neck and connected to an earpiece. Lightweight and stable, it is built for extended tours, events and long days of continuous use.

Discover Whisper.



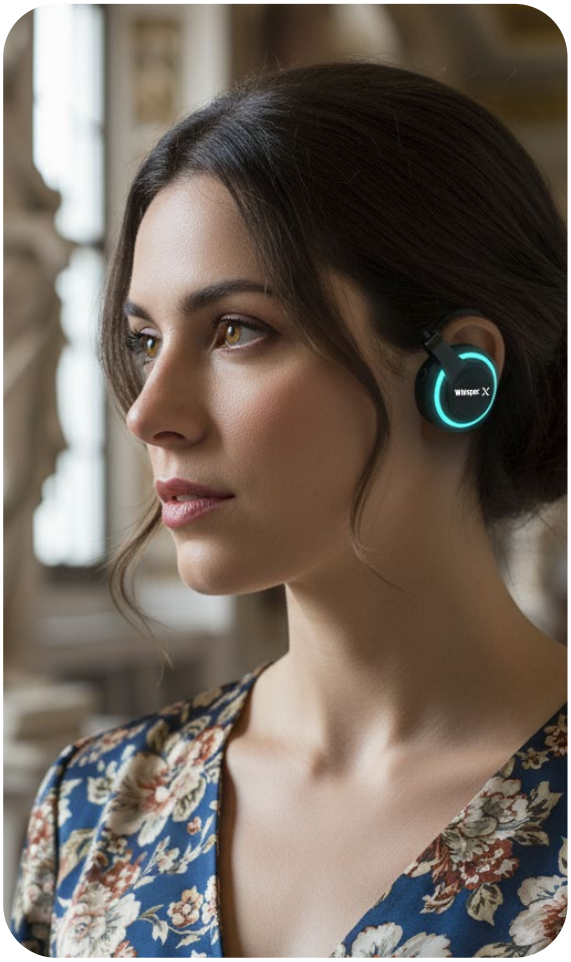
Compatible with:
Whisper T
Whisper Transmitter

Products

Whisper X

Clear signal. Total freedom.

Whisper X is a next-generation radio-guide receiver designed to be worn directly on the ear — no earbuds, no cables, no distractions. Powered by our patented INFINITY Protocol, it automatically selects the clearest available frequency, avoiding interference from nearby transmitting devices. The result is a clean, reliable signal — even in venues where multiple groups are using radio-guide systems at the same time. Ultra-slim, lightweight and ergonomic, Whisper X stays comfortably on the ear throughout the tour, giving users maximum freedom of movement while keeping the technology almost invisible.



100 m · Range
35 h · Battery

One-way
communication

Magnetic charging

Discover Whisper.



Compatible with:
Whisper T
Whisper Transmitter

Whisper Y

Clear signal. Built to last.

Whisper Y is a next-generation radio-guide receiver designed to be worn comfortably around the neck and connected to an earpiece — combining freedom of movement with exceptional battery life. Powered by the same patented INFINITY Protocol as Whisper X, it automatically selects the clearest available frequency, avoiding interference from nearby transmitting devices. Lightweight, stable and ultra-compact, Whisper Y is built for extended tours and events. With up to 160 hours of battery life, it keeps going through multi-day experiences and back-to-back events, while modern USB-C charging keeps power management simple.



100 m · Range
160 h · Battery

One-way communication

USB-C charging

Transmitter

Discover Whisper.

Compatible with:
Whisper X
Whisper Y

Whisper Transmitter

One voice. One transmitter. Every receiver.

Whisper Transmitter connects the guide to every Whisper listener. Powered by the patented INFINITY Protocol, it communicates seamlessly with both Whisper X and Whisper Y — allowing a single guide to speak to a group using both receivers at the same time. Designed for simplicity and flexibility, this transmitter can be used with either an external microphone with digital noise reduction or its built-in Beamforming microphone, with no additional accessories required. Its compact, intuitive design features an RGB LED ring that shows the device status, while automatic power control switches all paired receivers on and off with the transmitter.



Its latest feature turns Whisper Transmitter into an audio guide player, playing SD-stored tracks manually or automatically via beacons.

100 m · Range
80 h · Battery

One-way communication

USB-C charging

Discover Whisper.



Compatible with:
Whisper X
Whisper Y

Whisper T

One voice. Every language.

Whisper T is an intelligent transmitter with AI-powered interpretation, designed to make multilingual communication clear, natural and effortless. Its AI-powered interpretation goes beyond translation, amplifying and delivering each message with clarity, accuracy and impact across languages and cultures. With support for 50+ languages and simultaneous output in up to three languages, one voice can reach everyone. When a visitor needs to speak to the guide in another language, Beamforming captures their voice directly, interprets the message and delivers it to the guide — enabling clear, two-way communication within the same system. Intelligent noise filtering keeps the audio crystal clear, while the intuitive LED interface makes every interaction simple.



Compatible with both Whisper X and Whisper Y, it uses the patented INFINITY Protocol to connect seamlessly with the receivers — no setup required.

100 m · Range
6 h · Battery

Live: One-way
Translation: Two-way
Communication

USB-C charging

Product Apps

App Whisper Translate

Your translation. Your control

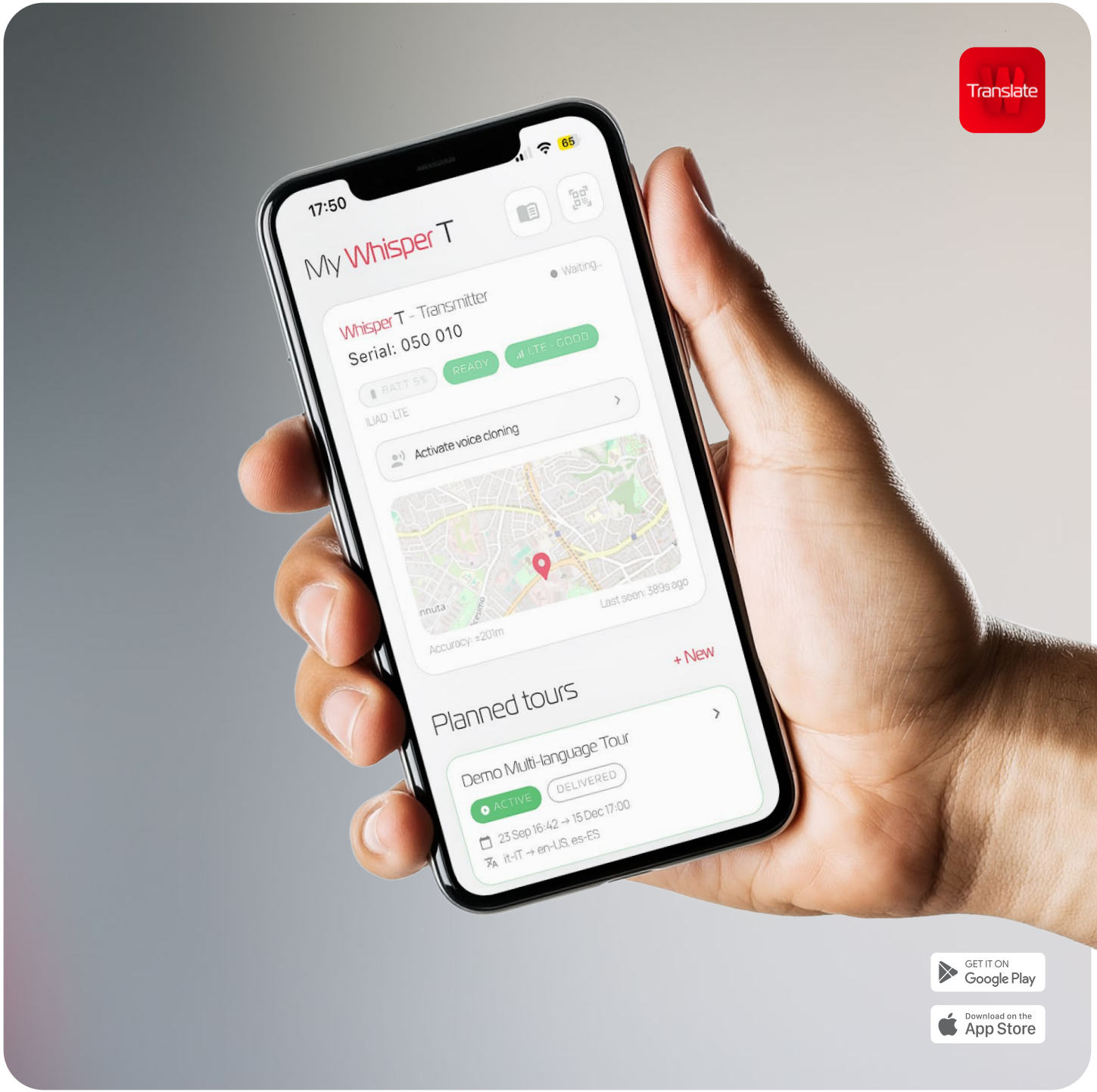
Whisper T App puts the control of the multilingual experience directly in the operator's hands.
Designed to work with the Whisper T transmitter, the app lets operators configure the system, select translation languages and monitor the experience in real time — without interrupting communication.
Before a tour or event, simply set the operator's source language and select up to two simultaneous translation languages.
During the experience, an intuitive dashboard keeps the essential information visible at a glance.

SET UP
Source language · Up to 2 translation languages

DASHBOARD
Tour time · Connection · Signal · Battery

CONTROL
Active languages · Active channels · Device status

App for **Whisper T**


Translate
17:50
My Whisper T
Waiting...
Whisper T - Transmitter
Serial: 050 010
READY
LTE - GOOD
BATT 5%
ILIAD · LTE
Activate voice cloning
Last seen: 389s ago
Accuracy: ±201m
+ New
Planned tours
Demo Multi-language Tour
ACTIVE
DELIVERED
23 Sep 16:42 → 15 Dec 17:00
it-IT → en-US, es-ES
GET IT ON Google Play
Download on the App Store

Product Apps

App Whisper Live

Listen. Read. Understand.

Whisper Live gives visitors another way to experience Whisper T translations — directly from their smartphone.
After downloading the app, users simply scan the QR code on the back of the Whisper T transmitter and select one of the languages configured by the operator.
During the tour or experience, the translated content can be read in real time on the smartphone while being heard through the Whisper receiver.
No additional equipment. Just another, more accessible way to connect with the content.

READ IN REAL TIME
Follow the translated content on screen while listening.

YOUR LANGUAGE
Select the destination language configured by the operator.

ONE SIMPLE CONNECTION
Scan the QR code on the Whisper T transmitter to join the tour.

DESIGNED FOR ACCESSIBILITY
A useful support for people with hearing difficulties, users who prefer reading, or anyone who wants to revisit a phrase or information.

App for
Whisper T

Live



GET IT ON Google Play

Download on the App Store

Product Apps

App Whisper Counter

Every device. One clear view.

Whisper Counter is the operational app for the INFINITY ecosystem, designed to scan, identify and monitor Whisper X, Y and transmitter devices in the field.
It gives technical teams an immediate overview of nearby devices, making testing, configuration, installation and everyday maintenance faster and simpler.
With Whisper Counter, you can automatically detect all nearby INFINITY devices or scan individual units and groups, while checking the operational status of each one.

For every device, see:

DISTANCE
Detection distance

BATTERY
Remaining battery level

FIRMWARE
Installed firmware version

GROUP
Assigned group

App for **Whisper Transmitter**

App for **Whisper T**

App for **Whisper Y**

App for **Whisper X**


Counter
16:19
5G
Whisper
Counter
Your Whisper devices, always under control.
by byHumans
GET IT ON
Google Play
Download on the
App Store

Products

Accessories



X-Charge

X-Charge is the dedicated charging base for Whisper X, designed to charge up to 30 receivers at once.



Y-Charge

Y-Charge is the dedicated charging base for Whisper Y, designed to charge up to 30 receivers at once.



X-Charge UV

The X-Charge Sterilization Base combines charging and UV sterilization in one dedicated system, keeping up to 30 Whisper X receivers ready for their next use.



Transmitter Charge

The dedicated charging base for Whisper transmitters, designed to charge up to 20 devices at once.



Round Bag



The Round Bag is a premium carrying solution designed for Whisper X. It keeps devices and essential accessories together, protected and ready for the next experience.
On your back. Hands free.

Rectangular Bag



The Rectangular Bag is a practical carrying solution for Whisper X and Whisper Y. Available in two capacity options, it helps keep each kit protected, organised and easy to carry between tours, venues and locations.
Over the shoulder. Ready to go.

Products

Compare the Whisper products

				
	Whisper X	**Whisper Y**	**W Transmitter**	**Whisper T**
Communication	One-way	One-way	One-way	One-way Two-way
Frequency	2.4 GHz Worldwide			
Range	100 m			
Battery Life	35 h	160 h	80 h	6 h
Charging Time	1 h	4 h	1.5 h	2 h
Weight	26 g	57 g	158 g	158 g
Charging	Magnetic base	Type-C	Type-C	Type-C
Earphones		•		
Microphone			•	•
Warranty	2 years on purchased products			
Technical Support	Technical assistance throughout the product's useful life			

Next generation technology



WEIGHT

2,5 x lighter



BATTERY LIFE

4.5 x longer



BEAMFORMING MICROPHONE

Twice the versatility



SIMULTANEOUS TRANSLATION

3 languages at once


16:19
5G
Whisper
Talk
Talk local, instantly, everywhere

Other Products

More ways to connect.


Desk
Select your language

Whisper Desk

Every language. One welcome.

Whisper Desk is a dedicated, AI-powered translation system for reception desks, visitor information points and front-of-house teams. With two independent displays and push-to-talk microphones, it enables natural, real-time conversations between staff and guests who speak different languages.
Guests simply select their language on a clear, visual interface and begin speaking. Every message is instantly transcribed and translated on the opposite screen, with optional voice playback for a more accessible experience. The conversation flows naturally in both directions — with no smartphone, app download, headphones or interpreter required.
Designed for hospitality and tourism, Whisper Desk helps hotels, museums, tourist offices, stations and cruise terminals welcome international guests with clarity and confidence. Always on and ready to use, it turns the first interaction into a smoother, more personal experience for both guests and staff.


Talk
Hello
Salut
GET IT ON
Google Play
Download on the
App Store

Other Products

App Whisper Talk

Speak naturally. Understand instantly.

Whisper Talk translates conversations in real time, helping guides and visitors communicate naturally across languages during tours and shared experiences.
Simply select the languages you need and start speaking. Whisper Talk recognizes the spoken language and delivers the translation instantly, allowing guides and visitors to communicate directly without stopping the tour or switching between apps.
Fast, intuitive and designed for real interactions, Whisper Talk makes multilingual communication easier wherever guides, visitors and international groups meet.

REAL-TIME TRANSLATION
Translate spoken conversations instantly.

MULTILINGUAL
Select the languages needed for the tour or experience.

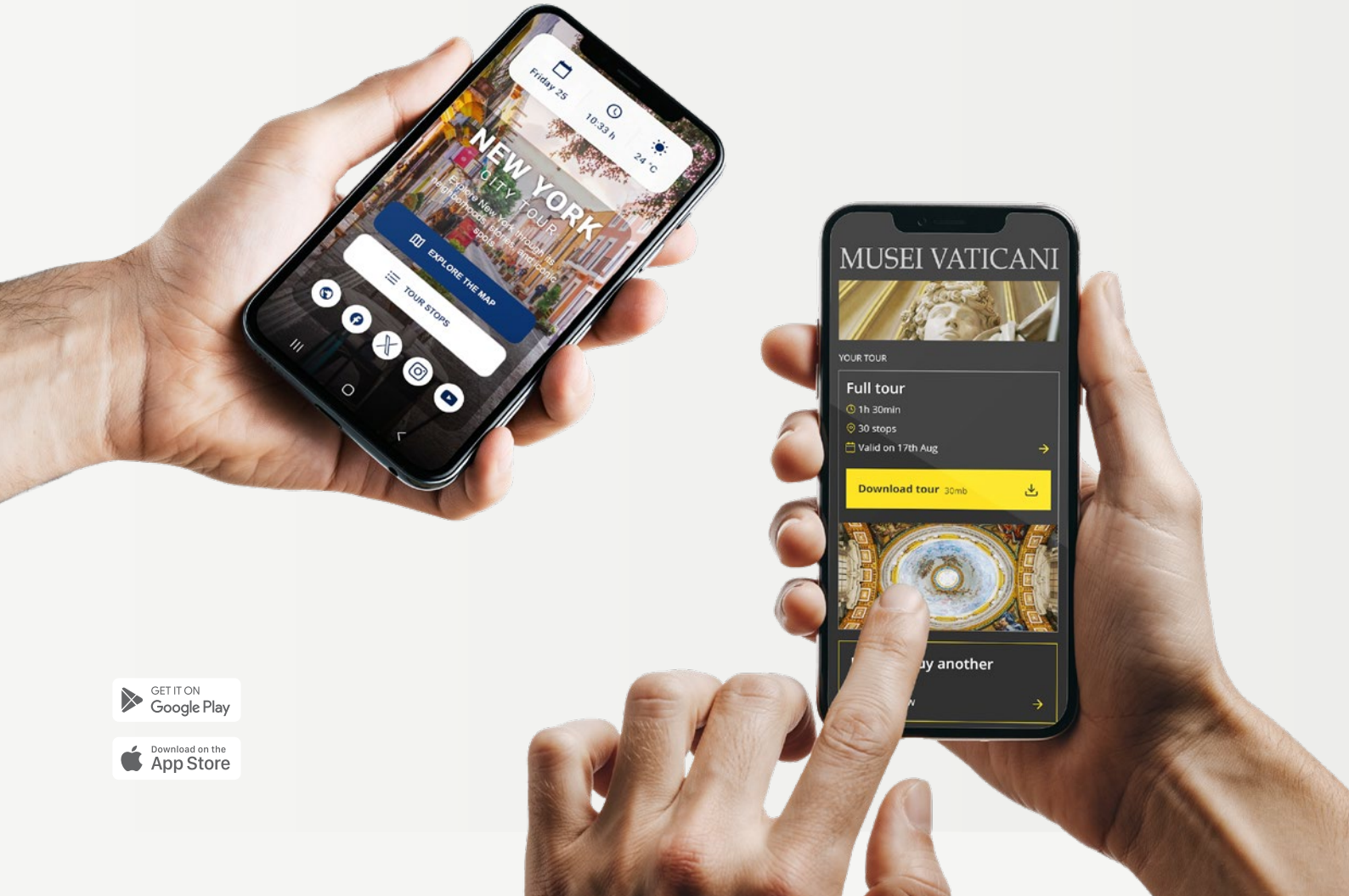
TWO-WAY CONVERSATION
Guides and visitors can speak in their own language and understand each other in real time.

SIMPLE TO USE
Select the languages. Speak. Understand.

MyMuse

Audio guides

Digital experiences built around your visitors.



GET IT ON Google Play

Download on the App Store

MyMuse

One app. A world of experiences.

MyMuse brings digital tours from museums, cultural sites, cities and destinations together in one app.

DISCOVER
Explore available tours and discover new experiences.

BROWSE & FILTER
Find tours by city, destination or type.

ACCESS & DOWNLOAD
Choose a tour, purchase it when required and download it directly to your smartphone.

EXPLORE
Enjoy audio, images, maps and information directly from the app.

Custom audio guide Apps

Your content. Your identity. Your experience.



Audio guide App

Your experience. Your app.

A fully customised audio guide app designed around your content, your identity and your visitors.

CUSTOMISED
Your logo, colours, images and visual identity. Your app becomes part of the experience.

MULTILINGUAL
Offer your content in multiple languages for an accessible experience.

SMART ACTIVATION
Visitors can access content through QR codes, numeric codes, lists or indoor beacons.

PERSONALISED EXPERIENCE
Create different tours, points of interest and customised indoor maps.

City Tour App

Your city. Their journey.

A customised audio guide designed for outdoor tours, combining digital content with GPS navigation.

GPS NAVIGATION
Guide visitors from one point of interest to the next with real-time directions.

INTERACTIVE MAP
Visitors can explore the tour and its points of interest on a geographical map.

MULTIMEDIA CONTENT
Bring every stop to life with audio, text and images.

MULTILINGUAL
Offer the same city experience in multiple languages.

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VER 1.0



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